



# WORKING TOGETHER

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**Cover Photograph:** Walkers and Rollers kick-off Woodview's inaugural Walk & Roll event at the start of the walk route.

# OUR MESSAGE TO THE COMMUNITY

Woodview Mental Health and Autism Services has been serving the communities of Brantford, Halton, and Hamilton for over 65 years. As we reflect on the past year, we are proud to continue working in these communities with a renewed focus on providing seamless, connected supports and services, fostering a thriving workplace, and building for a sustainable, financial future.

In this Annual Report, you will see highlights from the past year including an update on our recently implemented 2025 - 2028 Strategic Plan, a feature on our *Woodview in the Square* youth hub, a celebration of our inaugural Walk & Roll, and much more!

On behalf of the Board of Directors and the Leadership Team, Woodview extends a heartfelt thank you to Lynn Wilson and Michelle McGaw for their time on the Board. Lynn and Michelle both made incredible contributions to Woodview both as governors and as valued champions of our work. Thank you, Lynn and Michelle!

As always, a thank you to our funders and donors for their ongoing support of Woodview.

Thank you to our clients, families, and community for trusting and partnering with Woodview to inspire hope and strengthen lives.

And finally, a huge thank you to our staff who continue to support the children, youth, adults, and families Woodview serves. We cannot thank you enough for the ongoing hard work and dedication you show every day.

As we look to the future, we look forward to new and strengthened community partnerships, innovation and modernization with information technology, and strengthening our long-term sustainability as a leading provider of mental health, autism, and developmental services for the children, youth, adults, and families that we serve.



Flora Ennis  
Executive Director



Sherri Dockree  
Chair, Board of Directors

Flora Ennis

Sherri Dockree

# 2025-2028 STRATEGIC PLAN

Beginning in February 2025, Woodview, supported by People Minded Business (PMB), undertook a strategic planning process that included a comprehensive environmental scan, situational and sector trend analysis, and several strategic planning sessions.

## Strategic Planning Engagement

PMB researched the environment Woodview operates in, including local, regional, and provincial trends. Using an inclusive process of consultation, collaboration, and co-creation, Woodview learned first-hand about what matters most to our communities and what priorities to focus our attention on for the next three years.

Through their planning process, PMB engaged over 200 individuals through feedback surveys, individual consultation, focus groups, and structured planning activities and exercises.

164

**E-Survey Respondents**

- 81 Family Members
- 83 Staff

59

**Focus Group Participants**

- 6 Youth Engagement Members (+2 allies)
- 18 Family Members
- 27 Staff
- 8 Board Directors

14

**Interviews**

- 13 Community Partners
- 1 Executive Director

## 2025 - 2028 Strategic Plan

All of the feedback collected directly shaped Woodview's 2025 - 2028 Strategic Plan. Our three bold and interconnected priorities will guide our work over the next three years and strengthen our impact as a mental health, autism, and developmental services provider. Our priorities are reflective of the current environment and emphasize our commitment to the individuals and families served, our staff, our community, and the overall health of our organization.

To kick off our new strategic plan, a short animated video was created highlighting our new priorities and objectives. Watch the video at: [woodview.ca/about-us/strategic-plan/](http://woodview.ca/about-us/strategic-plan/)

Continuing to put children, youth, adults, and families at the heart of everything we do is the core of our 2025 - 2028 Strategic Plan. Themes throughout our new priorities and revitalized mission, vision, and values include:

- An emphasis on ensuring our broad spectrum of services are reflected in our language
- A commitment to continuous quality improvement
- A focus on utilizing advancing technologies to thrive as an innovative and agile agency
- Engagement and partnership at all levels of the organization



# 2025-2028 STRATEGIC PRIORITIES



## Seamless, Connected Supports & Services

We will strengthen and unify Woodview by actively connecting teams, aligning programs and streamlining processes. Our commitment is clear: to deliver a care experience that is seamless, person-centered & built on trust.

- Expand and personalize services, guided by client and family feedback, to deliver flexible and inclusive programs that adapt to evolving needs.
- Strengthen communication and collaboration so that staff, families, and partners have clear, timely, and coordinated information.
- Enhance service experience through technology, enhanced security protocols, and standardized processes to simplify workflows and ensure consistent, seamless care.



## Fostering a Thriving Workplace

We are committed to continuing to build a thriving workplace where every team member feels valued, supported, and equipped to succeed.

- Promote a healthy and balanced workplace culture that enables staff to contribute their best selves.
- Strengthen unity and belonging through collaboration and shared accountability across staff teams, services, and regions.
- Build the capacity of all employees by supporting staff in their growth and equipping leaders to guide, coach, and inspire their teams.



## Building for a Sustainable Financial Future

We will enhance Woodview's ability to grow and adapt by investing in financial resilience, greater integration of technology and artificial intelligence, and innovative approaches.

- Grow and diversify revenue through focused fundraising and innovative fee-for-service approaches that expands financial independence and responds to client and community priorities.
- Streamline and modernize financial and administrative processes by leveraging technology.
- Strengthen long-term sustainability through capital development, partnerships, and initiatives that build financial resilience and expand service capacity.

Learn about our Strategic Plan 2025-28: [woodview.ca/strategic-plan](https://woodview.ca/strategic-plan)

# OUR MISSION & VISION

## Refreshing our Mission Statement

A Strategic Plan Advisory Team made up of leadership, management, and front-line staff guided the strategic planning process, contributing diverse perspectives, meaningful contributions, and innovative strategic direction.

A small working group of the Advisory Team took all of the feedback collected throughout the planning process and thoughtfully considered Woodview's Mission statement. Together, the team developed a new Mission statement that is reflective of the 200+ voices heard - one that ensures inclusivity of all individuals, programs, and services at Woodview. Our new Mission highlights our commitment to person-centered care and partnership with individuals and families.

**Our Mission** is to provide inclusive and person-centered mental health, autism, and developmental services and supports in partnership with children, youth, adults, and families.

## Visioning the Future of Woodview

Families served by Woodview frequently described staff as caring, respectful, and genuinely supportive. They described programs as feeling safe, welcoming, and non-judgmental. Youth shared that they felt empowered to express themselves and grow. Families are included in decision-making and advocacy.\*

At Woodview, we put the children, youth, adults, and families we work with at the centre of everything we do. Our refreshed vision is reflective of this commitment, focusing on our passion and dedication to supportive and empowering services.

**Our Vision** is to Inspire Hope & Strengthen Lives.



*\*Excerpt of feedback collected by PMB in "Woodview Strategic Plan"*

# OUR VALUES

## Reflecting on our Values

Woodview is committed to delivering high quality mental health, autism, and developmental services and supports. This commitment is embodied through our values that guide our work every day.

As part of our reflection on our mission and vision, we took the opportunity to refresh our values to ensure they captured our commitment to responsive, agile, and flexible services that are continuously improving and growing in innovative ways. This commitment includes meeting the unique and diverse needs of the communities we serve, and advancing cultural safety at all levels of our organization.

Most importantly, our values are reflective of our service delivery philosophy - inclusive, person-centered, and strength-based services and supports that support the children, youth, adults, and families that we serve.

### ACCOUNTABILITY

We act with integrity and take responsibility for our words, actions, and results.

### COLLABORATION

We partner with children, youth, adults, and families, alongside colleagues and community partners, to achieve meaningful outcomes.

### COMPASSION

We inspire hope and optimism by serving others with empathy, kindness, and care.

### EXCELLENCE

We are responsive, agile, and flexible while embracing continuous improvement.

### INCLUSION

We are open-minded, embrace diversity, and treat everyone equitably, with dignity and respect.

### INNOVATION

We are forward-thinking, seek out new opportunities, and encourage creativity and growth.

# MEASUREMENT-BASED CARE

At Woodview, our service delivery philosophy is guided by providing strategies and supports that are centered around the needs and preferences of individuals and families. Our approach is person-centered, building on the unique strengths of every individual.

## Implementing Measurement-Based Care

Measurement-Based Care (MBC) is an evidence-informed, data driven approach that uses simple questionnaires and feedback throughout a person's care journey to better understand how they are doing, what is improving, and where additional support may be needed. Rather than relying on assumptions, Measurement-Based Care helps clinicians and individuals make informed decisions together based on real-time information.

In community mental health, every person's experiences, goals, and needs are unique. Measurement-Based Care helps ensure that services remain person-centered by regularly checking in on progress, identifying what is working, and adapting care when needed. It supports meaningful conversations between clinicians, children, youth, adults, and families, empowering them to play an active role in decisions about their care, ensuring care is personalized, effective, and tailored to their individual needs.

## Measuring Successful Outcomes

At Woodview, Measurement-Based Care reflects our commitment to providing inclusive, individualized, and high-quality services. It aligns with our philosophy of working in partnership with individuals and families, using a strengths-based approach, and continuously improving the care we provide.

By measuring outcomes and listening to the voices of those we serve, we can ensure our services are responsive, effective, and focused on achieving the goals that matter most to each person and family. Measurement-Based Care is not about reducing people to numbers. It is about using information to strengthen relationships, improve outcomes, and ensuring every individual receives the support they need, when they need it.

### Measurement-Based Care Benchmarks



Engagement



Improvement



Clinical Outcomes



Participation Rates

# CLIENT & FAMILY FEEDBACK

## Child & Youth Mental Health Programs

Results based on 160 Ontario Perception of Care (OPOC) client and caregiver satisfaction surveys completed in 2025 (average score out of 4)

92.5%

Positive client perception of being **treated with respect** by program staff

92.75%

Positive caregiver perception of staff providing **treatment and support tailored to their loved one's strengths and needs**

97.75%

Positive caregiver perception of **feeling welcomed** at the start of services

94.75%

Positive caregiver perception of **staff sensitivity to their loved one's cultural needs**



*"It was helpful to have someone to talk to."*  
- Brantford Client

*"Services were geared and adapted to the changes in challenges for my child's needs."*  
- Halton Caregiver

## Child, Youth, & Adult Autism Programs

Results based on 157 internal client and caregiver satisfaction surveys completed in 2026 (average score out of 5)

93.2%

Positive rating in **Quality of Care & Support**

90.8%

Positive rating in **Communication**

90.2%

Positive rating in **Involvement in Planning**

*"The staff are amazing."*

*"Everyone is supportive."*

*"Staff genuinely care."*

- Brantford, Halton, & Hamilton  
Caregivers



# WOODVIEW IN THE SQUARE

## Our Story

In 2019, thanks to countless youth who let their voices be heard, Woodview expanded and found a new home in the heart of the Brantford at Harmony Square.

Since being designated as the Mental Health Lead Agency by the Ontario government in 2015, Woodview has been working with youth, families and community partners to explore and better understand mental health needs in the communities of Brantford and Brant. This work includes partnering with those accessing services to co-create new and innovative ways to deliver services and transform the child and youth mental health system.



**2,000** youth accessed services at Woodview in the Square in 2025. Services included counselling and therapy sessions as well as drop-in and scheduled programs.

## Community Partnership Strengthens Services

Woodview in the Square is a youth hub co-created with youth, for youth, in downtown Brantford.

We are proud to work with local community partners\* to bring multiple services and partnerships under one roof to make it easier for children, youth, and families to access a variety of services. These services are youth and family friendly, with co-designed spaces to offer an inviting atmosphere, and a space where all belong.

### Mental Health Services



### Substance Use Services



### Primary Care & Physical Health



### Social & Community Supports



\*In addition to the partners above, we are proud to work with City of Brantford Police Service, Brant-Brantford Paramedic Services, and YMCA Hamilton, Burlington, Brantford.

# WOODVIEW IN THE SQUARE

## A Safe Place for Youth to Have Fun and Find Support

Drop in, hang out, and connect! Woodview in the Square is a safe place and welcoming place for youth ages 12+ to have fun, build connections, and access support when they need it.

Scheduled programs include dedicated drop-in groups for youth with FASD and 2SLGBTQ+ youth to gather and belong in a safe space. No commitment required - youth are always welcome.

We have activities, games, snacks - and if you need to chat about mental health, our staff are there for you with drop-in counselling.



At Woodview in the Square, our goal is to build safety, belonging, and confidence in a welcoming, youth-centred space. Staff work in partnership with youth to shape the space and create experiences that build skills, strengthen well-being, and help young people feel connected and confident.

*"Youth need to be able to express themselves and seek the support they need in a safe place. This is why we have created this space, so they can talk about mental health freely without barriers."*

- Flora Ennis, Executive Director



## Our Location

Find us at Harmony Square at

 120 Colborne Street, Unit 106/107  
Brantford, ON

## Follow Us

Stay up to date with fun events and drop-in group opportunities at

 @woodviewinthesquare

# TRANSFORMING OUR SPACES



## Introducing Crown Point Centre in Hamilton

In February 2026, Woodview opened its doors to a new home for our community-based child, youth, and adult autism programs at 1353 Barton Street East. The fully accessible space is centrally located in the east end of Hamilton, co-located with our community partner Kiwanis Homes.

Our new space features spacious programming area, a life-skills teaching kitchen, workout space, sensory rooms, and comfortable lounges. The new space was designed to be friendly, welcoming, and inclusive of all ages and abilities. We look forward to welcoming our community!



## Refreshed Spaces for Brantford Programs

Thanks to an incredible donation by Adam DeGroote Real Estate, our Brantford session rooms got a refresh! Children, youth, and families can enjoy our newly updated spaces complete with comfortable seating, soft lighting, and inspirational art.

Calming, sensory-friendly spaces help us feel safe and comfortable. By reducing sensory overload, the environment supports focus, emotional expression, and meaningful participation, ultimately improving therapeutic outcomes.

Thank you, Adam DeGroote Real Estate!



## New Classrooms for Halton Day Treatment

In partnership with the Halton District School Board (HDSB), Woodview's Halton Elementary Day Treatment programs have moved to Rattlesnake Point Public School in Milton. This centralized location will help expand service opportunities for families in Halton seeking elementary day treatment.

Woodview is grateful for the opportunity for these programs to be co-located as one community. We are thankful to the HDSB for their hard work in securing this beautiful setting for our children and youth!

# A YEAR IN HIGHLIGHTS

## Halton Youth Force Hosts Art Show

In May 2025, Halton youth engagement group Youth Force hosted their first annual Art Avenue - an entirely youth-led art show celebrating creativity, mental wellness, and the powerful voices of young people in our community. Young artists used their creativity to express their mental health journey, reduce stigma, and inspire others through art.

Every piece of art was shared with heart and courage - a reflection of the leadership, resilience, and confidence among these amazing youth. Thank you to everyone who came out to support!



## Hamilton's Annual Awards Banquet

Our Hamilton programs came together on October 15 for an evening of celebration at the Annual Awards Banquet. The event has been a long-standing tradition, celebrating the achievements of participants for over 20 years. Formerly known as the Sports Banquet, the "Annual Awards Banquet" better reflects the spirit of the event and the diverse accomplishments of all participants. While athletic achievements continue to be recognized, the banquet also celebrates qualities such as kindness, inclusion, sportsmanship, leadership, perseverance, coaching, teamwork, and personal growth. The new name is more inclusive and celebrates all participants, recognizing the many ways participants contribute, succeed, and make a positive impact.



## New Inclusive Outdoor Therapeutic Space for Brantford

Thanks to a \$189,000 capital grant from the Ontario Trillium Foundation, Woodview has created an inclusive and accessible nature-based outdoor therapeutic space to support our Brantford programs. Staff worked closely with natural playgrounds expert Bienenstock to design the space which includes learning pods, sensory-focused instruments, shaded seating, and creative installations that support emotional regulation, social connection, communication, creative expression, quiet reflection, and skill-building. We can't wait to see children and youth begin using this sensory-rich space to connect, explore, and build skills. Thank you to the Ontario Trillium Foundation and the Government of Ontario for making this project possible!



# WALK & ROLL FOR WOODVIEW

On October 1, 2025, families, friends, volunteers, sponsors, and community partners came together for the inaugural Walk & Roll for Woodview at the Ancaster Fairgrounds. To celebrate our 65th anniversary, we built on our 4th Annual Family Fall Fair by adding a new signature fundraising walk and an even bigger day of connection, inclusion, and fun. It was a day filled with laughter and community spirit, all in support of children, youth, adults, and families accessing Woodview's services.

Together, we raised more than \$37,000 to help strengthen programs and services that make a meaningful difference in the lives of thousands of individuals across our communities.

While fundraising was an important part of the day, what stood out most was the incredible sense of belonging created when people came together for a common purpose. Whether someone came to walk, volunteer, cheer on a loved one, or simply enjoy the fun, every person helped create a welcoming and inclusive event.

The dollars raised mattered, but so did what happened along the way: people of all ages and abilities walking side by side, volunteers cheering them on, and all for a common purpose.

## Event Highlights

From the moment participants arrived, the fairgrounds were buzzing with energy. Families walked and rolled together through the accessible route before enjoying an afternoon of entertainment and activities for all ages.

Highlights included:

- Hundreds of participants coming together to support Woodview
- Special guest MC Emily Vukovic of CHCH Morning Live
- Live performances from Amy Lin Trio and Camo Tangerine
- An expanded Family Fair with a dedicated Sensory Hour, Youth Zone, games, inflatables, face painting, a petting zoo, and more
- Woodview's first-ever 50/50 draw, plus a silent auction
- More than 75 volunteers helping bring the day to life
- A welcoming environment where people of all ages and abilities could participate



# WALK & ROLL FOR WOODVIEW

## By the Numbers

- More than \$37,000 raised
- 350 participants
- 75+ volunteers
- Dozens of sponsors, donors, and community partners
- A celebration of 65 years of inspiring hope & strengthening lives
- 1 new signature event for Woodview

## Thank You!

Walk & Roll for Woodview was made possible powered by an incredible community of participants, fundraisers, volunteers, donors, sponsors, community partners, entertainers, vendors, and staff.

To everyone who walked, rolled, volunteered, donated, shared our story, or cheered from the sidelines — thank you! Your support helped create a welcoming, inclusive event while raising funds to strengthen Woodview's mental health, autism, and developmental services.

A special thank you to our Community Champion, Burlington Helping Burlington, for their generous \$10,000 sponsorship, as well as to all of our sponsors and community partners, whose support helped bring our inaugural Walk & Roll for Woodview to life.

[Click here to watch the highlights!](#)



# DONORS

The following donors have allowed us to extend service in new and innovative ways, research best practices, and meet service demands beyond that which we are able to provide with existing funding.

## Community Champions

\$10,000 - \$24,999

Adam DeGroot Real Estate Inc  
Naomi & Patrick Bartlett

## Catalysts for Hope

\$2,500 - \$9,999

Hamilton Fire Fighters Assistance Fund

## Changemakers

\$1,000 - \$2,499

Burlington Helping Burlington  
Clow Canada  
Elizabeth Day  
GrandBridge Energy  
Halton Honda  
Industrial Alliance  
James & Christine Cosman

Michaels No Frills  
Mind Unwind Psychotherapy  
Nicki Straza  
RBC Volunteer Team  
St. Louis Bar & Grill  
Tanya Steele

## Friends of Woodview

\$500 - \$999

Aimee Wolanski  
Anthony Gayral  
Brantford Rotary Sunrise Fund  
Cameron & Samantha Mills  
Canada Life  
Frank Fabbro  
Katharine Anderson  
Katharine Perry  
Luxury Nails & Beauty Spa

Lyndsey Casey  
Mandarin Charitable Foundation  
National Steel Car  
Neema Sharifi  
Rose Marie Nicolucci  
Russell Gowan  
Thorne Family Fund  
Valerie Campbell  
Vividata

# GRANT FUNDERS

The following grant funders have allowed us to extend service in new and innovative ways, research best practices, and meet service demands beyond that which we are able to provide with existing funding.

Government of Canada  
Enabling Accessibility Fund &  
Canada Summer Jobs Program



Oakville Community Foundation  
Give Oakville



Ontario Trillium Foundation



Unity for Autism



Key Funders



Ministry of Health  
Ministry of Children, Community, and Social Services

# SERVICE ACTIVITY

April 1, 2025 - March 31, 2026

**5,000** children, youth, adults, and families served

**4,054**

**Child & Youth  
Mental Health**

**385**

**Tele-Mental Health  
Provincial Service Area 2**

**530**

**Child, Youth &  
Adult Autism**

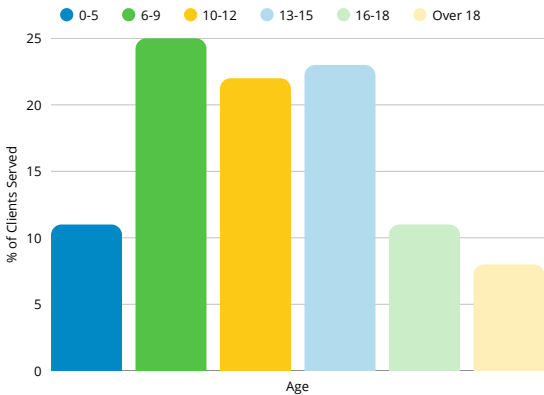
- 34** programs across Brantford, Halton, and Hamilton
- 200+** staff & students
- 14** volunteer board directors



over **100,000 direct service hours**  
provided across

|               |                                      |                                   |
|---------------|--------------------------------------|-----------------------------------|
| MENTAL HEALTH | Counselling & Therapy                | Brief & Walk In Services          |
|               | Intensive Treatment                  | Specialized Assessments & Reports |
|               | Family Skill Building & Supports     | Targeted Prevention               |
|               | Community Capacity Building          | Complex Special Needs             |
| AUTISM        | Caregiver Respite                    | Community Participation           |
|               | In-Centre & Community-Based Supports | Social & Skills Groups            |
|               | Intensive Support Residences         | Supported Independent Living      |
|               | Caregiver Mediated Early Years       | Day Supports                      |

## Age of Clients Served



# SUMMARY OF REVENUE & EXPENSES

FOR THE 12-MONTH PERIOD ENDING MARCH 31, 2026

## REVENUE

|                                   |    |           |
|-----------------------------------|----|-----------|
| Ministry Funding                  | \$ | 9,177,126 |
| Fundraising and Donations         | \$ | 57,840    |
| Grants and Community Sponsorships | \$ | 1,093,672 |
| Other Revenues                    | \$ | 4,141,419 |

|                      |           |                   |
|----------------------|-----------|-------------------|
| <b>Total Revenue</b> | <b>\$</b> | <b>14,470,057</b> |
|----------------------|-----------|-------------------|

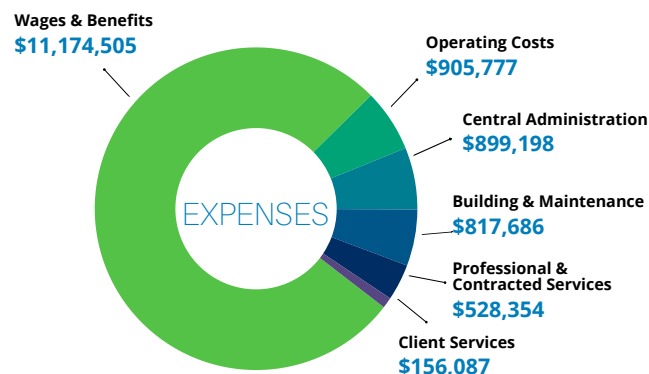
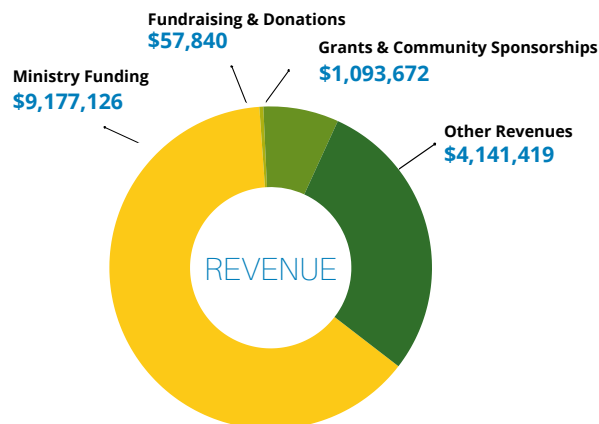
## EXPENSES

|                                    |    |            |
|------------------------------------|----|------------|
| Wages and Benefits                 | \$ | 11,174,505 |
| Operating Costs                    | \$ | 905,777    |
| Central Administration             | \$ | 899,198    |
| Building and Maintenance           | \$ | 817,686    |
| Professional & Contracted Services | \$ | 528,354    |
| Client Services                    | \$ | 156,087    |

|                       |           |                   |
|-----------------------|-----------|-------------------|
| <b>Total Expenses</b> | <b>\$</b> | <b>14,481,607</b> |
|-----------------------|-----------|-------------------|

|                                                            |           |                 |
|------------------------------------------------------------|-----------|-----------------|
| <b>Excess of revenues over expenses before other items</b> | <b>\$</b> | <b>(11,550)</b> |
| Amortization of capital assets                             | \$        | (307,778)       |
| Amortization of deferred capital funding                   | \$        | 218,161         |
| Loss on disposal of capital asset                          | \$        | (9,166)         |
| Interest on long-term debt                                 | \$        | (10,286)        |
| Unrealized gain (loss) on investments                      | \$        | 44,286          |

|                                         |           |                 |
|-----------------------------------------|-----------|-----------------|
| <b>Excess of revenues over expenses</b> | <b>\$</b> | <b>(76,333)</b> |
|-----------------------------------------|-----------|-----------------|



A copy of the complete financial statements for the period ending March 31, 2026 audited by SB Partners, Chartered Accountants is available from the Business Office upon request.

# CONTACT US

## Woodview Mental Health & Autism Services

Phone 905-689-4727 | Fax 905-689-2474 | [woodview.ca](http://woodview.ca)

Charitable Registration Number 119303923RR0001

[woodview.ca/contact-us](http://woodview.ca/contact-us)



### Halton

69 Flatt Road  
Burlington, ON L7P0T3  
Phone 905-689-4727  
Email [wmhas@woodview.ca](mailto:wmhas@woodview.ca)



### Brantford

643 Park Road North  
Brantford, ON N3T 5L8  
Phone 519-752-5308  
Email [general@woodview.ca](mailto:general@woodview.ca)



### Hamilton

1353 Barton Street East  
Hamilton, ON L8H 2W2  
Phone 905-527-9771  
Email [wmhas@woodview.ca](mailto:wmhas@woodview.ca)



@WoodviewMHAS

