

# BRANT-BRANTFORD

## ROADMAP TO WELLNESS SERVICE AREA PRIORITIES 2024-2025

Developed in collaboration with youth, families, core and community service providers including primary care & Woodview



Roadmap to Wellness is Ontario's new plan for the mental health and addictions system to help improve mental health services in communities across Ontario. As the Lead Agency for Brantford, Woodview is responsible for the support and implementation of the Roadmap to Wellness, as well as ensuring that core and community-based child and youth mental health services are available in every service area. The plan ensures that children, youth, and families are able to access high-quality mental health services, where and when they need them. The plan is focused on improving quality, expanding existing services, implementing innovative solutions, and improving access. We continue to work with core and community service providers and committees to ensure that children, youth and their families get the support they need.

### CORE SERVICE PRIORITIES

#### Intensive & Complex Services

- Identify funding opportunities to expand services (intensive, complex & respite)
- Provide access to a range of respite options
- Reduce wait to access intensive/complex services
- Ensure protocols are in place and functional to access intensive/complex/respite services outside of the community
- Reduction in mental health and behavioural challenges amongst children and youth

#### Transitional Aged Youth

- Review of current programming/services and identify need for expansion
- Identify funding options to expand these services
- Explore potential and need for Youth Service Community Planning Table

#### Continuous Improvement

- Reduce wait times and improve client outcomes
- Regular communication between Lead Agency and Core Service Provider to review data/dashboard reports
- Ongoing participation in community of practice and Provincial User Group meetings around use of Client Information Database
- Increase capacity building around LEAN & Agile principles

### COMMUNITY PRIORITIES

#### Increase Community Collaboration to Increase Service Accessibility

- Determine where service users are located through mapping exercise
- Evaluate need for alternative/additional sites such as community partners, school boards, if required

#### Collaborative Mental Health Services and Service Promotion

- Completion of service inventory with all service providers to identify service gaps and/or opportunities
- Identify training opportunities to enhance community
- Review current mental health promotion activities by service partners
- Build on existing activities and develop/expand collaborative approach

#### Aligning the OHT and CYMH

- Advance digital health adoption and access to services/information as well as reducing duplication and improve information sharing
- Apply leading best practices across Primary Care, Mental Health and Addictions and Community organizations to harmonize clinical information systems
- Standardize, consolidate and integrate back-office systems and services