



# WORKING TOGETHER

2022 - 2023  
BOARD OF DIRECTORS

- DEBORA HUME  
Board Chair
- DWAIN BURNS  
Board Chair
- SHERRI LOJZER  
Vice Chair & Secretary
- KIM ANN LAUSH  
Director
- KIM DELAHUNT  
Director
- KYLE AQUIN  
Director
- LYNN WILSON  
Director & Treasurer
- MIKE REID  
Director
- NEELAM BHELLA  
Director
- SANDRA KARPIS  
Director

2022 - 2023  
LEADERSHIP TEAM

- CINDY I'ANSON  
Executive Director
- FLORA ENNIS  
Executive Director
- BROOK GARDNER  
Director of System Planning
- CHRISTINE DRAGOJLOVICH  
Director of Services
- IRENE RICHMOND  
Director of Human Resources
- LORRAINE JEFFREY  
Director of Services
- MELISSA FITZGERALD  
Director of Finance

**Cover Photograph:** Woodview staff gather at the annual staff appreciation day event.



*Congratulations Cindy I'Anson (Executive Director) and Lorraine Jeffrey (Director of Services) on their retirements!*

*From left: Christine Dragojlovich, Flora Ennis, Cindy I'Anson, Lorraine Jeffrey, Brook Gardner, Melissa Fitzgerald*

# OUR MESSAGE TO THE COMMUNITY

In 2022 I was welcomed with open arms as the new Executive Director for Woodview. We also welcomed Dwain Burns as Board Chair.

It has been a successful year of growth and development for Woodview as we continue to implement positive changes to our programs, services, and agency structure - along with changes to our Annual Report!

This year, we invite you to watch Our Message to the Community from your computer or mobile device. We hope you enjoy listening and learning about the changes happening at Woodview!

Please use the QR code below to watch now!

*Flora Ennis*

*Dwain Burns*



Flora Ennis  
Executive Director



Dwain Burns  
Chair, Board of Directors



SCAN HERE



# STRATEGIC PLAN 2022-2025

Last year, Woodview implemented its 2022-25 Strategic Plan with new priorities that have guided our work over the past year. Some of our key accomplishments in Year 1 included:

## Integrate Client Voice Throughout Woodview

- Millie's Milestones offers caregiver peer support and training to families. The program was co-developed with families, and is facilitated jointly with staff and families.
- Implementation of the Choice and Partnership Approach (CAPA) model continues in Brantford, focusing on service transformation and providing services that meet individual needs based on choice.
- Woodview continues to build our engagement networks, supporting integration of client voice across all areas and at all levels of our organization.

## Develop and Adapt New, Agile Ways of Doing Business

- Agile and Lean training programs were completed by staff, leading to quality improvement initiatives that continue to shape the way we do business.
- A new Learning Management System was rolled out. This provides opportunities for convenient and efficient onboarding and training in an accessible, automated format.
- Woodview's website got an accessibility upgrade! The accessiBe widget expanded our website accessibility and functionality to allow content, colour, and orientation adjustments.



## Enhance Financial Health

- Woodview partnered with Capitalize for Kids (C4K) to develop an internal performance monitoring and measurement tool to help track and analyze fee-for-service programming and set targets.
- Woodview was successful in eight grant applications, securing \$234,000 in funding that supported programming, quality improvement initiatives, engagement activities, and community projects.

## Promote a Positive Work Environment

- Psychological safety is an important priority to Woodview. A survey to staff was completed with a commitment to roll out training in 2023 - 2024.
- A comprehensive equity and engagement survey was administered to all staff. Top scoring statements include:
  - 94% of respondents agreed *"I have a voice, feel valued, and a sense of belonging at work."*
  - 95% of respondents agreed *"Management cares about my well-being."*
  - 95% of respondents agreed *"I am part of a supportive team."*

# STRATEGIC PLAN 2022-2025

Equity, diversity, and inclusion are core values for Woodview. We are working hard to build an inclusive culture and environment where individuals and families, staff, and partners can feel safe. Read our commitment at: <https://woodview.ca/equity-diversity-inclusion/>

## Strengthen Equity, Diversity, and Inclusion

- Woodview's Equity, Diversity, and Inclusion Committee is focused on engaging staff in conversation, providing resources and training, and breaking down barriers to inclusivity.
- An Equitable Recruitment Committee was established to focus on eliminating bias in the recruitment and hiring processes, and to develop equitable recruitment principles.
- A sub-committee worked together to draft land acknowledgements unique to the locations on which Woodview resides. The committee consulted with Woodland Cultural Centre to ensure these acknowledgements honour the lands and Indigenous peoples who have lived and worked on this land historically and presently.



Woodview Brantford staff celebrate Pride Month

### ***She:kon/Sge:nq'***

*Woodview Mental Health and Autism Services is situated upon the territories of the Erie, Neutral, Huron-Wendat, Haudenosaunee, Métis and Mississaugas of the Credit First Nations.*

*Woodview learns from the principles outlined in the Two Row Wampum agreement between Indigenous Nations and settlers. Woodview is committed to maintaining collaborative, empowering and honorable relations with local Indigenous groups and the Indigenous families we serve. We recognize that these relationships are everchanging and require ongoing learning and unlearning. Woodview is committed to ensuring these relationships are nurtured and cared for in the spirit of pursuing lasting future relationships.*

*We respect and protect the land we are on today. We thank the Indigenous peoples who have, do and will continue protecting the land for future generations. Woodview stands alongside Indigenous Nations in friendship and peace forever.*

*Woodview Mental Health and Autism services spans across multiple regions. The land on which Woodview resides is governed by Treaty 3 ¾ of 1795, Brant Tract Treaty 8 of 1797, Treaty 13A of 1805, Head of Lake Purchase, Treaty 19 of 1818, Treaty 3 of 1792, Between the Lakes, Dish with One Spoon, Haldimand Treaty, and Treaty 4 of 1793 the Simcoe Patent.*

### ***Níá:wen/Nyá:wəh***

# COMMUNITY PARTNERSHIPS



## One Stop Talk

Woodview is a proud partner of One Stop Talk, a FREE provincial, confidential, virtual counselling support for children and young people (0-17 years of age). One Stop Talk provides culturally safe and appropriate support to every corner of the province. Certified therapists' experiences and backgrounds are as diverse as the communities they support.

To connect directly with a counsellor through online chat, video, and voice, go to [onestoptalk.ca](https://onestoptalk.ca), or call 1-855-416-8255(TALK). No referral is needed.



## Brantford Brant Norfolk Ontario Health Team (BBN OHT)

Ontario Health Teams were introduced in 2019 as a new model of care delivery throughout Ontario. The main objective of OHT's are to provide a fully coordinated continuum of care, even if the care providers do not exist within the same organization. Health care providers work together behind the scenes to establish clear lines of communication, achieve common goals and improve the overall experience for not only the patient but providers too!

Woodview is 1 of 19 providers in the Brantford Brant Norfolk Ontario Health Team, and is an active member of the Communications and Governance teams.



## Project ImPACT

Woodview is pleased to partner with Reach Out Centre for Kids (ROCK) to offer Project ImPACT Caregiver Mediated Early Years, an early intervention program for parents of young children with Autism Spectrum Disorder. It is supported by research and is based on the science of child development and the principles of Applied Behaviour Analysis (ABA).

Learn more: <https://woodview.ca/caregiver-mediated-early-years/>

# PROGRAM HIGHLIGHTS

## Woodview Kids Social Network

Woodview welcomes all children in Brantford to our Kids Social Network! Children can learn and practice social skills with new friends with a variety of fun themed activities. Social skills groups are offered in-person and focus on helping and supporting children to reach their potential in social and communication skills and to improve their daily living skills. From Master Chefs to Tiny Scientists, each weekly group offers fun activities with opportunities to socialize.

Learn more: <https://woodview.ca/kids-social-network/>



## Choice and Partnership Approach (CAPA)

Brantford, we're here for you. Brantford Mental Health Services support children and youth up to 18 years and their families. Our approach builds on strengths and focuses on skill-building, coping strategies, relationships, independence, and resilience.



Wondering where to begin? Contact us directly - call 519-752-5308 and press '0' or text 226-920-4427. We'll book you a Choice appointment to talk about what you want and need. Get services in-person, by phone or virtually - when, where, and how is best for you!



## L.I.F.E. Day Supports

The Learning, Independence, Friendship, Education (L.I.F.E.) program is a unique day program offered in Hamilton designed to support adult individuals with Autism Spectrum Disorder (ASD). L.I.F.E. provides learning opportunities and community-based experiences that promote skill development tailored to meet individual and group needs. Everyone has fun and learns new skills!

Learn more: <https://woodview.ca/life/>





# FAMILIES AT THE HEART OF WOODVIEW





# FAMILIES AT THE HEART OF WOODVIEW

## Re-Imagined Annual General Meeting

In 2022 Woodview decided to re-imagine its Annual General Meeting to a Family Fall Fair. Youth and families celebrated with us and enjoyed a petting zoo, games, a yummy BBQ, popcorn, cotton candy, and were able to meet staff and learn more about Woodview.



*"We truly demonstrated that the clients are at the heart of everything we do here at Woodview. I am proud to say we prioritize and collaborate with our clients in every aspect of our work." - Flora Ennis, Executive Director*

## Aurora's Kindness Project

A trio of lovable dinosaurs roaming the event delighted kids of all ages, thanks to the generosity of Aurora's Kindness Project!

Aurora, a Brantford youth, is an advocate for mental health and a big supporter of community events. Thank you to Aurora and mom Tara for volunteering their time, bringing the "Inflate-A-Pals" dinosaurs to our event (pictured left), which were a huge hit!

## Celebrating Grant Funding

Local MPP Will Bouma attended the event to recognize a \$149,000 Resilient Communities Fund grant from the Ontario Trillium Foundation (OTF) in support of the Riverside Community Hub. The goal of the Hub is to bring together 10+ community service providers under one roof to make it easier for youth and families to access mental health and other wellness services.



Thanks to the grant from the Ontario Trillium Foundation, the community hub collaborative was able to move project activities forward that are essential in developing a successful community hub that is inclusive, accessible, and welcoming for all.

## Thank you

Thank you to our staff, vendors, donors, and guests for making the event a huge success!



# EVENT HIGHLIGHTS





# EVENT HIGHLIGHTS



## Community Town Halls

Woodview is committed to engaging with youth and families to create meaningful change to services in our communities. We believe in being equal partners with you in the co-creation of our programs and services.

Let's transform the child and youth mental health system together! Share your thoughts around service needs for children, youth, and families. Learn more and register for an upcoming event at: [woodview.ca/community-town-halls/](http://woodview.ca/community-town-halls/)



## Mental Health Week 2023

Woodview is proud to be a part of the Brant Haldimand Norfolk Mental Health Week Planning Committee. This year's theme was #MyStory about sharing our mental wellness journey to support self-care and connect with others!

Woodview co-hosted the Kick Off event which featured the annual STRIVE awards, a community resource fair, games, activities, and presentation of the Jen Brown Memorial Scholarship award.



## World Autism Awareness Day

Staff and community members joined at Harmony Square as the City of Brantford raised the flag for autism. Thank you Mayor Kevin Davis, Councillor Michael Sullivan and Councillor Sicoli and to our wonderful partner Lansdowne Children's Centre - & all the Woodview staff, youth and members of the community that came out to support.

As we reflect on autism awareness of years past, we encourage everyone to move forward with awareness and inclusion.



# GOLF TOURNAMENTS



## Beverly Charity Classic

A very special thank you to the Beverly Golf & Country Club for their generous support in donating proceeds of their 23rd annual Beverly Charity Classic golf tournament to Woodview! The tournament raised an outstanding \$28,500 in support of Woodview programming.

Special thanks to the planning committee (pictured left), donors, hole and prize sponsors, golfers, and volunteers.



## Muraca Fall Charity Classic

A heartfelt thank you to the Muraca Group Real Estate for their generous support in donating proceeds of their 1st annual Muraca Group Fall Charity Classic to Woodview! Special thanks to Kyle Milani and Peter Muraca (pictured left) for organizing an outstanding event that raised \$3,500 in support of our Woodview Learning Centre sponsorship fund.

Special thanks to the event organizers, donors, hole and prize sponsors, golfers, and volunteers.



# DONOR HIGHLIGHTS

## Jen Brown Memorial Scholarship Fund

The Jen Brown Memorial Scholarship Fund was established to honour the memory of Jen Brown who in May 2020 passed away far too early. The Fund is administered by the Community Education Awards Hub at the Oakville Community Foundation. The Fund is supported exclusively by the generosity of our donors.

Congratulations to Woodview's 2nd annual scholarship award recipient, Sophia Santia!



## Sunshine Building Maintenance

Heartfelt gratitude to Mark Brouwers and the Sunshine Building Maintenance team for generously supporting staff wellness at Woodview. Mark presented Ashley Silva, Program Manager, with a donation of \$3,132.75 for our staff wellness initiatives!

Woodview staff work tirelessly to provide the best care and service to our community and we believe that investing in our team's wellness is essential.



## Rotary Club of Oakville

Thank you to the Rotary Club of Oakville for making a wish-list item come true!

Rotarian Mitch Sabsabi delivered a generous donation of \$4,675 that made creating a unique storage solution for our gym possible. Now staff can quickly and easily support their learners to tidy up play equipment after themselves with the new custom rolling bins. With over 60 young learners at this location, this safe and efficient under-stage storage solution is already making a difference.





# WHAT CLIENTS ARE SAYING





# WHAT CLIENTS ARE SAYING



## MENTAL HEALTH PROGRAMS

*"Your program is amazing. Above and beyond. Amazing people who actually help families and children."* Parent / Caregiver

*"The counselling therapy service really helped my daughter manage her feelings and in doing so allowed her to better manage behaviors. She learned over 12 sessions to trust herself and to validate feelings she had suppressed for years."* Parent / Caregiver

*"The staff here are incredibly nice and the most considerate people I've met, besides my family."* Youth

*"I enjoy how friendly and nice the staff are and how they try and help you with your goals. It was nice being in this program."* Youth

## AUTISM PROGRAMS

*"Amazing facility and staff. We couldn't be happier with the support from Woodview. Our son has made so many gains. Thanks for all your efforts."* Parent / Caregiver

*"Seven years ago, our son started attending the L.I.F.E. program. Over the course of those 7 years, we have seen countless highs, amazing accomplishments and milestones that would make any parent of a special needs' child proud. L.I.F.E has taught our son responsibility, appreciation of nature, empathy and the importance of friendship. Because of the staff's insight, caring and belief in our son, he has reached several milestones including tasks we all take for granted. We are forever indebted to the staff at L.I.F.E. for the care, compassion, teachings and love they provide."* Parent / Caregiver



# CAREERS AT WOODVIEW

## Discover a career that inspires hope and strengthens lives

We are a team of over 200 staff, students, and board volunteers committed to going above and beyond to engage individuals and families by providing high quality mental health and autism services and supports that inspires hope and strengthens lives.

Woodview has a positive and inclusive work environment. Individual accomplishments are celebrated, team spirit is fostered, and staff feel empowered.

If you seek a rewarding career in a positive culture and value working together to provide quality services to the people we serve – join us!

## Work with Woodview and Enjoy

- ✓ A meaningful job that inspires hope and strengthens lives
- ✓ A positive culture and supportive environment that offers flexibility
- ✓ Access to internal social media network (Workplace by Facebook)
- ✓ Ongoing professional development and training
- ✓ A commitment to wellness in the workplace
- ✓ Annual staff appreciation event and recognition awards
- ✓ A comprehensive benefits package including extended healthcare and dental coverage
- ✓ Access to a free Employee Assistance Program (counselling and preventative education)
- ✓ A Registered Retirement Savings Plan contribution program
- ✓ A generous vacation entitlement



# CAREERS AT WOODVIEW

## What Woodview Staff Are Saying



Robyn - Office Based Counsellor

*"Woodview is a great place to work, because in addition to helping so many families in the community, they provide their own staff with continual support to maintain positive mental health by allowing them to balance work and their personal lives and families."*



Tyler - Intensive Family Worker

*"I have worked at Woodview since 2018 as a Respite staff, Day Treatment Coordinator, and Intensive Family Worker. I appreciate Woodview as a workplace that genuinely values wellness and supports staff. I have always felt valued, trusted and supported by the leadership at Woodview. There are lots of opportunities for growth and professional development available at Woodview."*

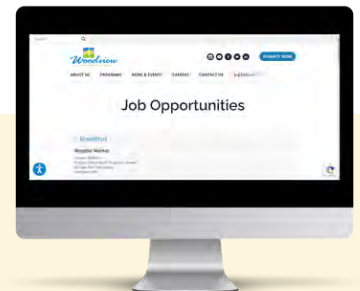


Korie - Instructor

*"I have worked at Woodview for 2 years and it was a great decision for me to choose Woodview. When I think of Woodview, I think of creativity, acceptance, love, success and support. I personally feel comfortable and safe, and it is nice to want to come to work everyday."*

## Join Woodview

View current and future opportunities at: <https://woodview.ca/job-opportunities/>





# COMMUNITY AWARDS



## Community Votes Brantford

Woodview won Gold in the Brantford Community Votes 2023, Non-Profit category!

Community Votes Brantford focuses on community-driven recognition of local businesses, recognizing the outstanding businesses and services that make our lives that much better each day. Thank you to the Brantford community for voting for Woodview!



## Brantford-Brant Chamber of Commerce Business Excellence Awards

The Chamber of Commerce Brantford-Brant announced the Finalists for the 2022 Business Excellence Awards. Woodview was named a Finalist in the new Diversity & Inclusion Award Category in recognition of our achievements towards creating an inclusive workplace that is respectful and reflective of the communities we serve. We were honoured to be nominated alongside Brantwood Community Services and YMCA of Hamilton Burlington Brantford.



## Charity Village Awards

Woodview was nominated and was a finalist for a Charity Village Award in the category "Best Nonprofit Employer – Workplace Mental Health (20+ staff)". We were grateful to be nominated in recognition of our workplace mental health initiatives.

# GET INVOLVED

## Youth & Family Engagement

Woodview strives to build strong, inclusive connections. We are committed to engaging with our communities to create meaningful change. Your voice and story make a difference.

- Our Brant Youth and Family Engagement Network welcomes anyone who has had past or present experience using Woodview services for themselves or a loved one. Levels of engagement allow you to choose when and how much you are able to participate. Learn more at: <https://woodview.ca/brant-youth-and-family-engagement/>
- Youth Engagement groups are facilitated in Halton and Brantford, focusing on creating leadership skills, raising awareness, and facilitating positive relationships. Learn more at: <https://woodview.ca/youth-engagement/>

## Student Placements

Woodview provides hands-on learning opportunities for college and university students. We value our placement students' expertise, fresh outlook, and eagerness to learn.

We accept students from Autism and Behaviour Sciences programs, Social Service Programs, and Child and Youth Workers.

If you are a learner that is interested in seeking a placement opportunity, reach out!

Learn more at: <https://woodview.ca/student-placements/>

## Legacy Giving

*Can I really make a difference with my Will?* In short, yes. By leaving a gift to Woodview in your Will, you can make a bigger contribution than you ever thought possible to support child and youth mental health and/or individuals living with autism in our community.



Woodview has partnered with Will Power, a national movement to educate Canadians on the power they have to make a difference through their Wills.

Learn more at: <https://woodview.ca/contact-us/legacy-giving/>

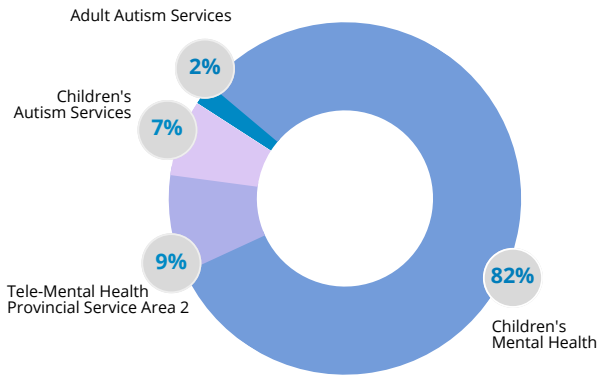


# SERVICE ACTIVITY

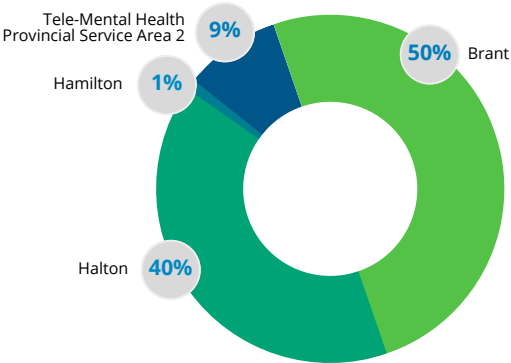
April 1, 2022 - March 31, 2023

200+ employees 10 volunteer board members  
33 programs servicing 4,100+ children, youth, adults & families

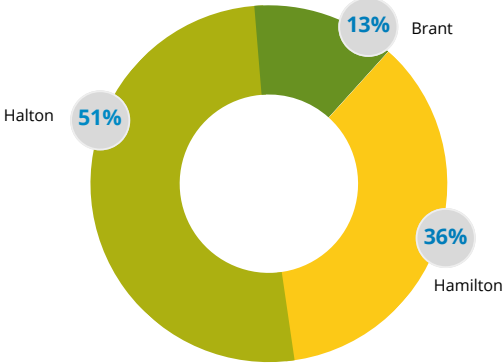
Children, Youth and Families served by Program Stream	
Children's Mental Health	3,423
Tele-Mental Health	351
Provincial Service Area 2	
Children's Autism Services	300
Adult Autism Services	92



Child and Youth Mental Health Clients by Community	
Brant	1,869
Halton	1,519
Hamilton	35
Tele-Mental Health	351
Provincial Service Area 2	



Child, Youth, and Adult Autism Clients by Community	
Hamilton	143
Halton	200
Brantford	49





# SUMMARY OF REVENUE & EXPENSES

FOR THE 12-MONTH PERIOD ENDING MARCH 31, 2023

## REVENUE

Ministry Funding	\$	8,163,453
Fundraising and Donations	\$	118,581
Grants and Community Sponsorships	\$	219,308
Other Revenues	\$	5,447,763

**Total Revenue** \$ **13,949,105**

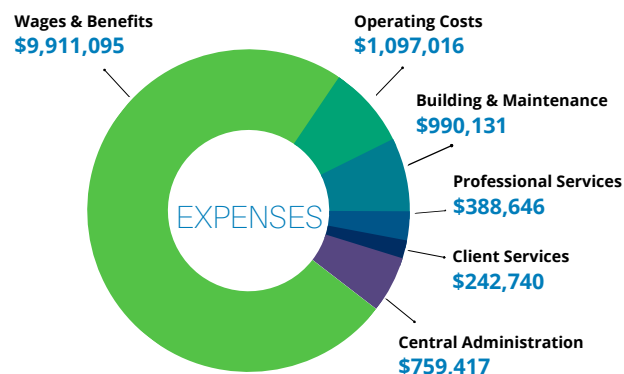
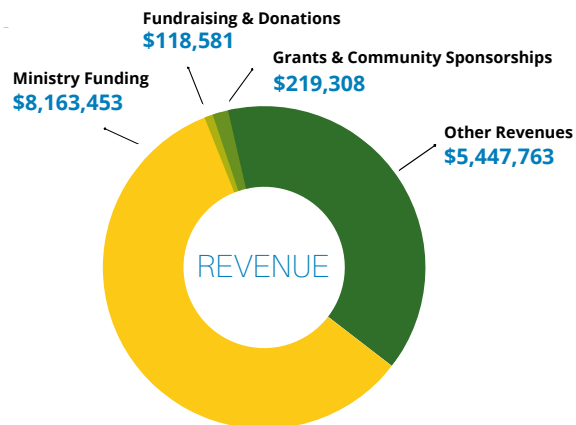
## EXPENSES

Wages and Benefits	\$	9,911,095
Operating Costs	\$	1,097,016
Building and Maintenance	\$	990,131
Professional Services	\$	388,646
Client Services	\$	242,740
Central Administration	\$	759,417

**Total Expenses** \$ **13,389,045**

<b>Excess of revenues over expenses before other items</b>	\$	560,050
Government subsidies	\$	0
Amortization of capital assets	\$	(299,497)
Amortization of deferred capital funding	\$	225,192
Interest on long-term debt	\$	(21,657)
COVID-19 related expenditures	\$	(4,969)
Unrealized gain (loss) on investments	\$	36,520
Gain on disposal of capital assets	\$	0


**Excess of revenues over expenses** \$ **495,649**



A copy of the complete financial statements for the period ending March 31, 2023 audited by SB Partners, Chartered Accountants is available from the Business Office upon request.

# DONORS

The following Major Donors have allowed us to extend service in new and innovative ways, research best practices, and meet service demands beyond that which we are able to provide with Ministry funding.



## Gold \$5,000+

Beverly Charity Classic  
Carl Fraser

Mark Maquire  
Stephen Smith & Dorothy Woltz Foundation



## Silver \$1,000 - \$4,999

Andrew Buxton-Forman  
Barbara Sisson Fund  
Brannon Steel Foundation  
Chris Gilmore  
CTSIT  
Darryl Burtch  
James & Christine Cosman  
Joseph Giavedoni

Knights of Columbus Council 1679  
Marlies & Alan Clark Fund  
Muraca Group  
Rotary Club of Oakville  
Sam Minitti  
Shabby Tanvir  
Sunshine Building Maintenance



## Bronze \$500 - \$999

Aimee Wolanski  
Brantford Cleaners  
Cameron & Samantha Mills  
Frank Fabbro  
Jim Panoff  
Joanne Montford  
Mark Abradjian

Mark Bailey  
Mike Millar  
National Steel Car  
Rotary Club of Burlington  
Russell Gowan  
Steve Szarka  
Thorne Family Fund

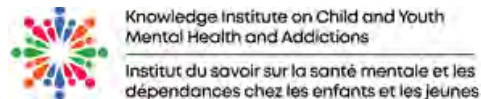
# GRANT FUNDERS

The following Grant Funders have allowed us to extend service in new and innovative ways, research best practices, and meet service demands beyond that which we are able to provide with Ministry funding.

Brant Community Foundation



Knowledge Institute on Child and Youth Mental Health and Addictions



Ontario Trillium Foundation



Stedman Foundation



Unity for Autism



Key Funders



Ministry of Health  
Ministry of Children, Community, and Social Services

# CONTACT US

## Woodview Mental Health & Autism Services

Phone 905-689-4727 | Fax 905-689-2474 | [woodview.ca](http://woodview.ca)  
Charitable Registration Number 119303923RR0001



### Head Office

69 Platt Road  
Burlington, ON L7P 0T3

Email [wmhas@woodview.ca](mailto:wmhas@woodview.ca)



### Woodview North - Harrison School

59 Rexway Drive  
Georgetown, ON L7G 1P9



### Brantford

643 Park Road North  
Brantford, ON N3T 5L8

Email [general@woodview.ca](mailto:general@woodview.ca)



### Harvester Road Office

3385 Harvester Road,  
Units 102 and 108  
Burlington, ON L7N 3N2



### Hamilton Autism Services

435 York Boulevard -  
Second Floor  
Hamilton, ON L8R 3K3



### Woodview in the Square

Harmony Square  
120 Colborne Street,  
Unit 106-107  
Brantford, ON N3T 2G6



@WoodviewMHAS

