SERVIC

BRANT MOVING ON MENTAL HEALTH PRIORITIES ROADMAP 5 2021-2023

Developed in collaboration with youth, families, core service providers, community service providers & Woodview



Roadmap to Wellness is Ontario's new plan for the mental health and addictions system. The plan ensures that children, youth, and families are able to access highquality mental health services, where and when they need them. The plan is focused on improving quality, expanding existing services, implementing innovative solutions, and improving access. As the Lead Agency for Brant, Woodview is responsible for ensuring that core community-based child and youth mental health services are available in every service area. We continue to work with community partners, core service providers, and committees so young people get the support they need.

Improve Access to Services

Monitor and evaluate core service providers' waitlist management

Gather feedback & data re: prioritization

Create screener to effectively triage

Streamline access to services to reduce wait times & reflect need for services

Continue evaluating non-admits, drop-outs, and hospital discharges

Hire staff with CYMH Investment Fund

Outcome Measurement

Consistent use and interpretation of Key Performance Indicators for improved evaluation and planning

Regularly scheduled review of data by core service provider's leadership teams and frontline staff

Goals for quality improvement in the sector are based on this data

Alternative Service Delivery

Monitor ongoing development of virtual services including phone and video

Ensure training and resources are available to service users as needed

Triage need for virtual services

Review and implement Centre of Excellence and CMHO Best Practices

Gather service user feedback

Aligning the OHT & CYMH

OHT Mental Health & Addiction sub-group to address counselling wait times, repeat MH-addiction emergency department visits and develop relationship with EMS-CS.

Develop Ontario Health Team (OHT) and Children and Youth Mental Health (CYMH) partnership

Mutual updates between OHT and the Strategic Leadership Table

Suicide Prevention

Review and implement Youth with Complex Suicidal Needs (YCSN)

Review Zero Suicide Model being piloted in the Brant community

Evaluate other screening tools being used in other communities

Integrate suicide prevention strategies in child and youth programs

Engagement

Implement enhanced model of Advisory Committees

Co-create communication strategies and materials

Evaluate work with Public and Patient **Engagement Evaluation Tool**

Build providers' and system capacity for youth and family engagement Increase opportunities for clients to co-develop and partner with us