



Wrap-Around for Complex Needs

Woodview's Wraparound services are home-, school-, and community-based programs for families with children/youth who have complex needs and are experiencing significant social, emotional, and/or behavioural challenges in their home, school and/or community. This program offers a strength-based planning process for children who have been identified with complex needs (up to the age of 18) and their families working together with community partners on unified goals. A Wraparound facilitator helps families with children or youth with complex and multiple needs to identify their unique strengths and needs, develop a personalized plan to address them and build a team of both informal and formal supports to assist them. Support is provided in the home, school and community on a very flexible schedule to meet the needs of the family.

There are many possible benefits and some things to consider before becoming involved with services at Woodview. They are included in the Client Orientation brochure that you have received.

Benefits specific to the Wraparound Program:

- Children, youth and parents are free to address issues and concerns during 'real time' in the home, school and community
- You will receive support where and when you need it the most – at school, in your home, or in the community
- You may receive help and support to connect with other professionals if further assessments are needed to support the treatment plan
- There is one plan that all team members are working on together – creates fewer individual meetings
- Helps to foster positive relationships with families and agencies working together to achieve the same goal

Considerations specific to the Wraparound Program:

- Due to the nature of this program, there are risks to your privacy when communicating with your counsellor outside the office environment
- Treatment in the home may result in families feeling a sense of intrusion
- You may feel that others will see your family differently because you have visited a children's mental health care centre
- Your son/daughter may feel that he or she is the problem and this may have a negative effect on the family
- Children and youth may distort the picture of the family or the situation

It is very important to us that parents understand our services and that we work together towards the success of your son or daughter. Please feel free to discuss any issues or concerns you may have with your facilitator. We hope that Woodview provides a positive experience for you and your family.